

EXECUTIVE MASTER'S IN LUXURY
MANAGEMENT AND GUEST EXPERIENCE



Residential

WEEK IN LONDON
22-26 APRIL 2024



PRE-ARRIVAL GUIDE



Residential Week in London

22-26 April 2024





Essential items to pack

Clothing

We recommend that you come prepared for all weathers, as year-round conditions in the UK can vary quite widely. We advise that you bring the following:

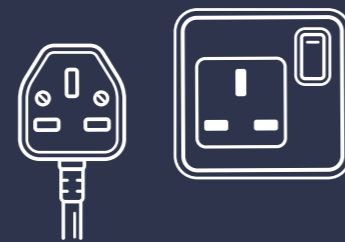
- Casual clothes to be worn outside of class
- Plenty of layers, rather than thick clothing, as this will be more versatile if the weather fluctuates.
- A waterproof coat is essential.
- Business attire for attending classes; suits (blazers with matching trousers/skirts), preferably dark colors shirts or blouses.
- Dark color socks and skin or black color stockings.

Electricals

The essential items are:

- Adapter plugs for UK plug sockets (outlets).
- A mobile phone.
- A personal laptop.
- Chargers for electrical devices.

ELECTRICAL OUTLETS IN THE UK



3 pins
230 V
Type G



What should I wear?

Dress codes on campus

Participants must dress and present themselves in a professional manner in accordance with Glion guidelines.

Professional image should be respected when attending classes.

There are two types of attire:

- *Business Professional*
- *Casual*

The Professional Image policy has the full guidelines, but here is a brief overview of what you should wear on campus:

BUSINESS PROFESSIONAL

- *Classic color suit with jacket and full-length trousers / knee-length skirt (black, navy, brown, grey)*
- *Shirt (for men) or blouse (for women)*
- *Elegant single dark color shoes (black, navy, brown, grey)*
- *Dark color socks or skin/black color stockings*

CASUAL

Outside of classroom hours, participants can wear casual clothing - this must not be distracting or offensive to others.



Accommodation during Residential Week

To make your on-campus study experience a memorable one, we propose for you to book your accommodation in one of our partner hotels in the local area.

Elm Grove Conference Centre

Situated on the University of Roehampton campus and a short walk from Downshire House, Elm Grove Conference Centre offers 31 en-suite bedrooms with standard hotel amenities and complimentary Wi-Fi.

It is easily reached from central London and is ideally situated if you are looking to visit local attractions such as Richmond Park or the Royal Botanic Gardens at Kew.

Contact Julia Noyce to make a reservation: +44 20 8392 3698
julia.noyce@roehampton.ac.uk

Richmond Hill Hotel

A charming, four-star, Georgian hotel with swoon-worthy interiors, seasonally inspired dining and an enviable location, moments from the expansive Richmond Park, and the meandering river Thames. Our campus can be reached in 20 minutes by taxi from the hotel.

With 69 rooms, luxurious Heal's beds, a breakfast spread that will be sure to set you up for the day, a bar and restaurant that serves a seasonal menu, 100+ gins and signature cocktails and a 24hr on-site gym all your needs will be taken care of.

Harbour Hotel Richmond

An elegant Georgian country house, four-star Harbour Hotel Richmond features an award-winning restaurant and free WiFi access. The hotel offers luxuriously furnished rooms with air conditioning in most rooms, tea/coffee making facilities and a TV.

Guests can relax at the hotel's spa, which includes an indoor swimming pool, a gymnasium, Hydrotherapy pool, Scandinavian hot tubs, steam room and sauna.

Located next to scenic Richmond Park, our campus can be reached in 20 minutes by taxi from the hotel.

Your arrival in London

Recommended travel dates

ARRIVAL IN LONDON

Sunday 21 April 2024

DEPARTURE FROM LONDON

Saturday 27 April 2024

Your transfer from London Heathrow Airport to Glion London campus

BY TAXI

The journey by car takes about 40-90 minutes from Heathrow Airport to London campus depending on the traffic at the time of day (around 29km).



Important documents

Make sure you have the following items with you upon your arrival:

- *Acceptance Letter.*
- *A valid passport and Short Term Visa*.*
- *Travel insurance.*

In case of lost luggage

The Glion London campus address is as follows:

Glion Institute of Higher Education
Downshire House
Roehampton Lane
London SW15 4HT
United Kingdom

*If you need support to apply for a short term visa, please contact your Education Counselor.

Welcome to London

London consistently ranks among the most visited cities in the world and is widely regarded as Europe's financial and business capital. The city offers endless opportunities for fun and learning: it is a magnet for international students, who choose institutions in London and the UK for their excellent academic reputation, immersion in English and as a thriving hub for business, luxury and entertainment.

London campus

Our London campus is located in Downshire House, in the grounds of the University of Roehampton (UoR). From campus, you are just 40 minutes by public transport from the heart of the city, which means you can experience the exciting London life while studying in a safe, peaceful environment. Glion London offers a close-knit, friendly atmosphere, with ready access to all the facilities of the wider UoR campus, including its world-class library, restaurants, student clubs and sports venues.

FACTS & FACILITIES

- *Glion London was established in 2013*
- *200 Glion students*
- *UoR has more than 180 years of history*
- *54 acre parkland campus*
- *Library offering 1,200 study spaces across five floors*
- *9 restaurants and numerous coffee shops*
- *Sports facilities*
- *Supermarket*





Life on campus

24h security

Should you have any issues on campus, our security team is available around the clock:

- roehampton.security@roehampton.ac.uk
- Tel emergency: +44 20 8392 3333
- Tel non-emergency: +44 20 8392 3140

Wi-Fi

Connect to our Wi-Fi on campus:

- Username: StudentNet
- Password: Glion&SW15UK.5PH

Insurance, illness & accidents

It is your responsibility to ensure that you have the correct health and accident insurance to cover any medical costs during your stay in London should the need arise.

Glion Student Concierge Desk

For any general questions, our Student Concierge Desk is open from 08:00–17:00 Monday to Friday

- london.studentconcierge@glion.edu
- +44 (0)78 7686 4261

Dietary requirements

If you cannot eat certain foods, for medical or religious reasons, please inform the school before your arrival by email: EMScLux@glion.edu

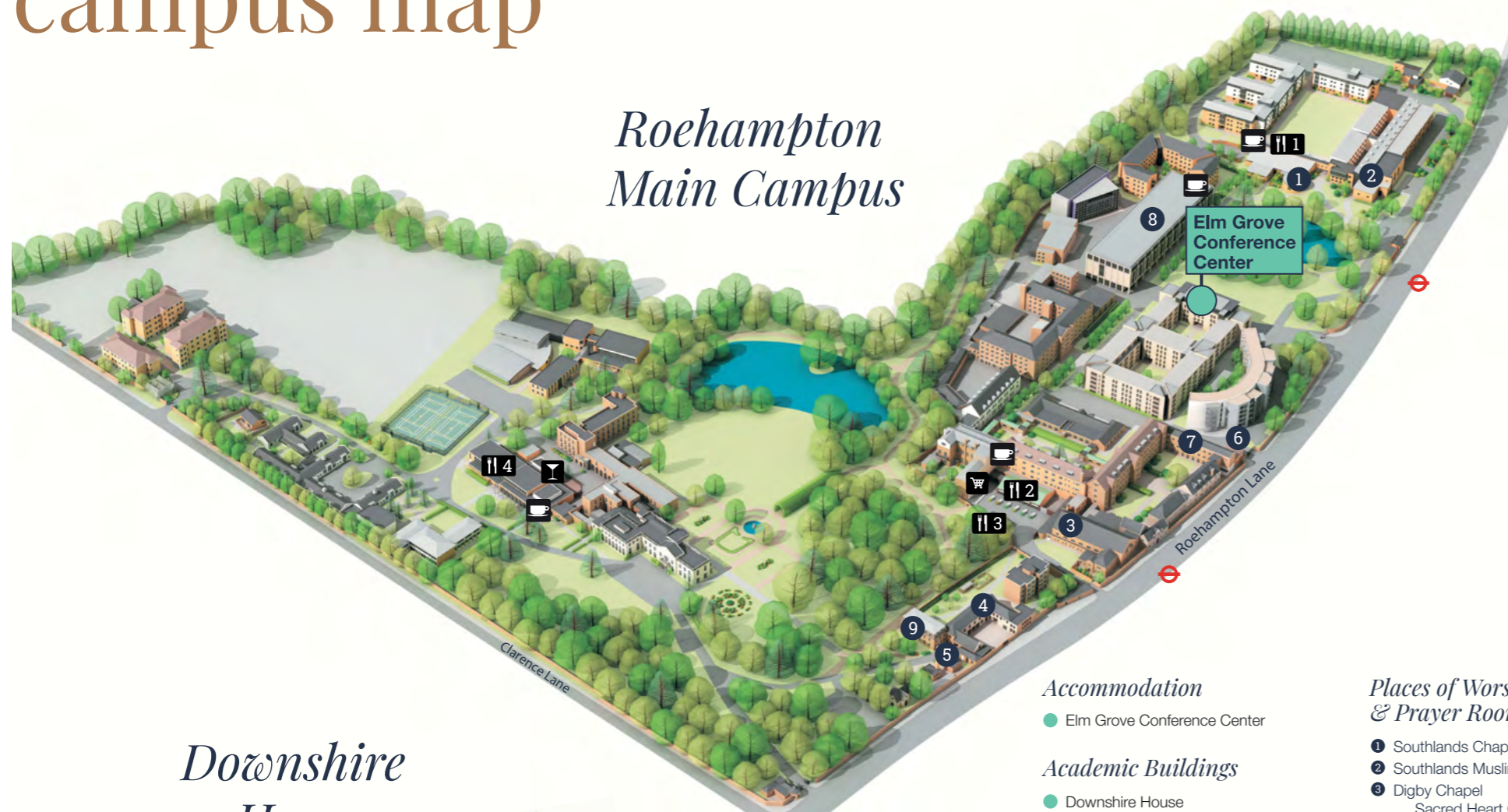
Other transport services

PUBLIC TRANSPORT

There are multiple ways to reach the campus by public transport including train, bus and underground (metro). Plan your journey with the latest timetables and live information:

London campus map

Roehampton Main Campus



Downshire House



Accommodation

- Elm Grove Conference Center

Academic Buildings

- Downshire House

Student services

- ⑥ Security Service and Student Post
- ⑦ Santander Bank and ATM
- ⑧ Library
- ⑨ Medical Centre
- ⊖ Bus stop

Places of Worship & Prayer Rooms

- ① Southlands Chapel
- ② Southlands Muslim Prayer Room
- ③ Digby Chapel
Sacred Heart Chapel
Thomas Chapel
- ④ Old Court Prayer Room - Sisters Prayer Room
- ⑤ Medical Centre Annex - Brothers Prayer Room

Cafés & Shops

- ☒ The Union Bar
- ☒ Café
- ☒ SHOP on Digby Square
- ☒ The Reef
- ☒ The Digby Den and Diner
- ☒ The Hive Café
- ☒ Froebel Diner

Campus address

Glion Institute of Higher Education
Downshire House
Roehampton Lane
London SW15 4HT
United Kingdom

Your program calendar

Fall 2023 intake

EXPLORING NEW LUXURY ECOSYSTEMS

START

23 October 2023

END

19 January 2024

BRANDING IN THE DIGITAL WORLD

START

29 January 2024

END

12 April 2024

DELIVERING EXCELLENCE IN GUEST EXPERIENCES

START

29 April 2024

END

19 July 2024

IMPLEMENTING A SUSTAINABLE LUXURY STRATEGY

START

29 July 2024

END

18 October 2024

RESIDENTIAL WEEK ON GLION CAMPUS

Course starts

23 October 2023

Course ends

27 October 2023

TRAVEL RECOMMENDATION

Arrival in Switzerland

Sunday, 22 October 2023

Departure from Switzerland

Saturday, 28 October 2023

RESIDENTIAL WEEK ON LONDON CAMPUS

Course starts

22 April 2024

Course ends

26 April 2024

TRAVEL RECOMMENDATION

Arrival in London

Sunday, 21 April 2024

Departure from London

Saturday, 27 April 2024

GRADUATION CEREMONY IN SWITZERLAND

February 2025



Spring 2024 intake

**DELIVERING EXCELLENCE
IN GUEST EXPERIENCES**

START
29 April 2024
END
19 July 2024

**RESIDENTIAL WEEK ON
LONDON CAMPUS**

Course starts
22 April 2024
Course ends
26 April 2024

TRAVEL RECOMMENDATION

Arrival in London
Sunday, 21 April 2024
Departure from London
Saturday, 27 April 2024

**IMPLEMENTING A SUSTAINABLE
LUXURY STRATEGY**

START
29 July 2024
END
18 October 2024

**EXPLORING NEW
LUXURY ECOSYSTEMS**

START
28 October 2024
END
17 January 2025

**RESIDENTIAL WEEK ON
GLION CAMPUS**

Course starts
21 October 2024
Course ends
25 October 2024

TRAVEL RECOMMENDATION

Arrival in Switzerland
Sunday, 20 October 2024
Departure from Switzerland
Saturday, 26 October 2024

**BRANDING IN THE
DIGITAL WORLD**

START
27 January 2025
END
18 April 2025

**GRADUATION CEREMONY
IN SWITZERLAND**

July 2025



Your schedule in London

<i>Sunday</i> <i>21 April</i>	<i>Monday</i> <i>22 April</i>	<i>Tuesday</i> <i>23 April</i>	<i>Wednesday</i> <i>24 April</i>	<i>Thursday</i> <i>25 April</i>	<i>Friday</i> <i>26 April</i>	<i>Saturday</i> <i>27 April</i>
Arrival to London	08:45-10:00 Welcome on Glion London campus & program introduction	09:00-12:00 Academic classes & workshop	09:00-12:30 Business field trip	09:00-12:00 Academic classes & workshops	09:00-10:30 Academic classes & workshops	Departure
	10:00-12:00 Academic classes & workshops				10:30-12:30 Guest speaker	
	12:30-13:30 Lunch	12:00-13:00 Lunch	12:30-13:30 Lunch	12:30-13:30 Lunch	12:30-13:30 Lunch	
	13:30-17:00 Academic classes & workshops	14:00-17:00 Business field trip	14:00-18:00 Business field trip	14:00-17:00 Business field trip	13:30-16:00 Wrap-up session	
		19:00-22:00 Dinner in the city	18:00-20:00 Business field trip			

A confirmed schedule will be given to participants 10 days before arrival.





Program Team

EMScLux@glion.edu

Student Concierge Desk

+44 (0)78 7686 4261
london.studentconcierge@glion.edu

Glion London campus

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