

GLOBAL EXECUTIVE MASTER'S
IN HOSPITALITY LEADERSHIP



Residential

WEEK IN LONDON
20-25 MAY 2024



PRE-ARRIVAL GUIDE



Residential Week in London

20-25 May 2024





Essential items to pack

Clothing

We recommend that you come prepared for all weathers, as year-round conditions in the UK can vary quite widely. We advise that you bring the following:

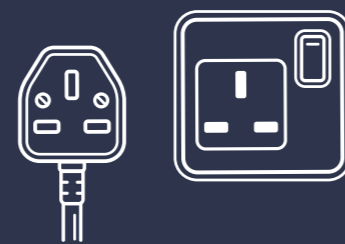
- Casual clothes to be worn outside of class
- Plenty of layers, rather than thick clothing, as this will be more versatile if the weather fluctuates.
- A waterproof coat is essential.
- Business attire for attending classes; suits (blazers with matching trousers/skirts), preferably dark colors shirts or blouses.
- Dark color socks and skin or black color stockings.

Electricals

The essential items are:

- Adapter plugs for UK plug sockets (outlets).
- A mobile phone.
- A personal laptop.
- Chargers for electrical devices.

ELECTRICAL OUTLETS IN THE UK



3 pins
230 V
Type G



What should I wear?

Dress codes on campus

Participants must dress and present themselves in a professional manner in accordance with Glion guidelines.

Professional image should be respected when attending classes.

There are two types of attire:

- *Business Professional*
- *Casual*

The Professional Image policy has the full guidelines, but here is a brief overview of what you should wear on campus:

BUSINESS PROFESSIONAL

- *Classic color suit with jacket and full-length trousers / knee-length skirt (black, navy, brown, grey)*
- *Shirt (for men) or blouse (for women)*
- *Elegant single dark color shoes (black, navy, brown, grey)*
- *Dark color socks or skin/black color stockings*

CASUAL

Outside of classroom hours, participants can wear casual clothing - this must not be distracting or offensive to others.



Accommodation during Residential Week

To make your on-campus study experience a memorable one, we propose for you to book your accommodation in one of our partner hotels in the local area.



Elm Grove Conference Centre

Situated on the University of Roehampton campus and a short walk from Downshire House, Elm Grove Conference Centre offers 31 en-suite bedrooms with standard hotel amenities and complimentary Wi-Fi.

It is easily reached from central London and is ideally situated if you are looking to visit local attractions such as Richmond Park or the Royal Botanic Gardens at Kew.

Contact Julia Noyce to make a reservation: +44 20 8392 3698
julia.noyce@roehampton.ac.uk

Richmond Hill Hotel

A charming, four-star, Georgian hotel with swoon-worthy interiors, seasonally inspired dining and an enviable location, moments from the expansive Richmond Park, and the meandering river Thames. Our campus can be reached in 20 minutes by taxi from the hotel.

With 69 rooms, luxurious Heal's beds, a breakfast spread that will be sure to set you up for the day, a bar and restaurant that serves a seasonal menu, 100+ gins and signature cocktails and a 24hr on-site gym all your needs will be taken care of.

Harbour Hotel Richmond

An elegant Georgian country house, four-star Harbour Hotel Richmond features an award-winning restaurant and free WiFi access. The hotel offers luxuriously furnished rooms with air conditioning in most rooms, tea/coffee making facilities and a TV.

Guests can relax at the hotel's spa, which includes a indoor swimming pool, a gymnasium, Hydrotherapy pool, Scandinavian hot tubs, steam room and sauna.

Located next to scenic Richmond Park, our campus can be reached in 20 minutes by taxi from the hotel.

The Lensbury Resort

On the banks of the River Thames at Teddington, The Lensbury offers attractive hotel accommodation alongside first-class hospitality. Small personal touches, comfortable rooms and warm and friendly service make for a memorable stay offering everything the modern traveler requires. The bar, restaurant and lounge offer a range of options for dining, whilst the 25 acres and abundant leisure activities ensure you get the most from your stay.

Our campus can be reached in 30 minutes by taxi from the hotel.

The Orange Tree Richmond

The Orange Tree is a 13 bedroom hotel which stands proudly in the heart of Richmond, South West London. With elegant and stylish decor, a sunny terrace and an impressive drinks selection, it is ideally located next to Richmond Train and Tube Station. You'll be just 20 minutes from both Central London and Heathrow Airport and our campus can be reached in 20 minutes by taxi from the hotel.

NOX Richmond

NOX Hotels is an independent group of boutique hotels that provide affordable, modern, and comfortable stays in convenient locations across London. Our Richmond hotel is situated in the heart of the town.

The knowledgeable front-of-house team is always here to help offering a 24-hour front desk service and the hotel is around 20 minutes by taxi from our campus.

Travelodge London Richmond Central

Travelodge Richmond Central hotel puts you at the heart of this picturesque part of outer London. Richmond's boutiques, cafés and cosy pubs are in easy reach. And Richmond Park, Kew Gardens and Twickenham Stadium are all just around the corner.

With great transport links to central London, the London Richmond Central hotel makes an ideal base for exploring the capital, and its scenic surroundings will provide the perfect backdrop.

Our campus can be reached in 20 minutes by taxi from the hotel.

Your arrival in London

Recommended travel dates

ARRIVAL IN LONDON

Sunday, 19 May 2024

DEPARTURE FROM LONDON

Sunday, 26 May 2024

Your transfer from London Heathrow Airport to Glion London campus

BY TAXI

The journey by car takes about 40-90 minutes from Heathrow Airport to London campus depending on the traffic at the time of day (around 29km).



Important documents

Make sure you have the following items with you upon your arrival:

- *Acceptance Letter.*
- *A valid passport and Short Term Visa*.*
- *Travel insurance.*

In case of lost luggage

The Glion London campus address is as follows:

Glion Institute of Higher Education
Downshire House
Roehampton Lane
London SW15 4HT
United Kingdom

*If you need support to apply for a short term visa, please contact your Education Counselor.

Welcome to London

London consistently ranks among the most visited cities in the world and is widely regarded as Europe's financial and business capital. The city offers endless opportunities for fun and learning: it is a magnet for international students, who choose institutions in London and the UK for their excellent academic reputation, immersion in English and as a thriving hub for business, luxury and entertainment.

London campus

Our London campus is located in Downshire House, in the grounds of the University of Roehampton (UoR). From campus, you are just 40 minutes by public transport from the heart of the city, which means you can experience the exciting London life while studying in a safe, peaceful environment. Glion London offers a close-knit, friendly atmosphere, with ready access to all the facilities of the wider UoR campus, including its world-class library, restaurants, student clubs and sports venues.

FACTS & FACILITIES

- *Glion London was established in 2013*
- *200 Glion students*
- *UoR has more than 180 years of history*
- *54 acre parkland campus*
- *Library offering 1,200 study spaces across five floors*
- *9 restaurants and numerous coffee shops*
- *Sports facilities*
- *Supermarket*





Life on campus

24h security

Should you have any issues on campus, our security team is available around the clock:

- roehampton.security@roehampton.ac.uk
- Tel emergency: +44 20 8392 3333
- Tel non-emergency: +44 20 8392 3140

Wi-Fi

Connect to our Wi-Fi on campus:

- Username: StudentNet
- Password: Glion&SW15UK.5PH

Insurance, illness & accidents

It is your responsibility to ensure that you have the correct health and accident insurance to cover any medical costs during your stay in London should the need arise.

Glion Student Concierge Desk

For any general questions, our Student Concierge Desk is open from 08:00–17:00 Monday to Friday

- london.studentconcierge@glion.edu
- +44 (0)78 7686 4261

Dietary requirements

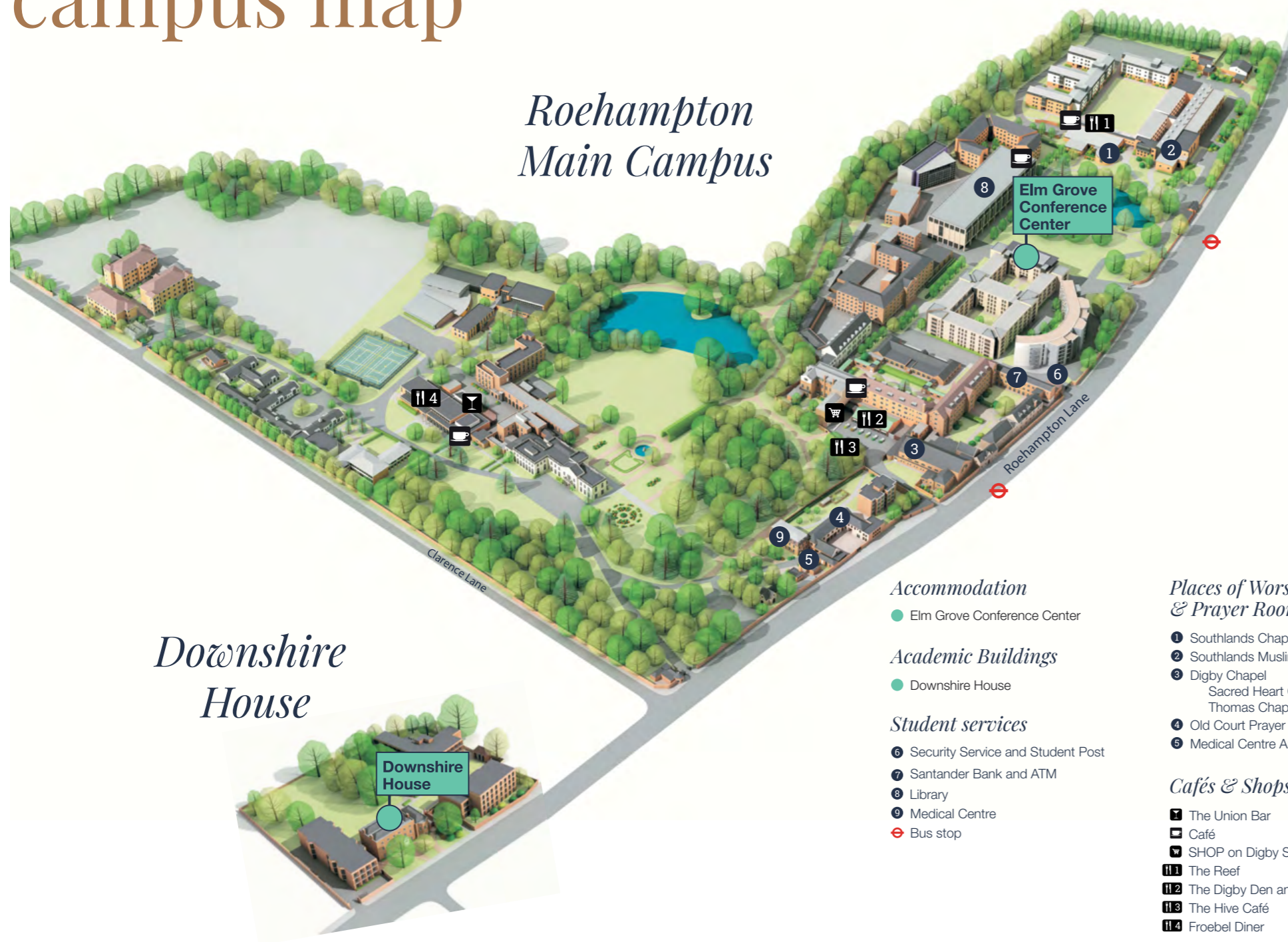
If you cannot eat certain foods, for medical or religious reasons, please inform the school before your arrival by email:
hl.executivemasterprogram@glion.edu

Other transport services

PUBLIC TRANSPORT

There are multiple ways to reach the campus by public transport including train, bus and underground (metro). Plan your journey with the latest timetables and live information:

London campus map



*Roehampton
Main Campus*

*Downshire
House*

Accommodation

- Elm Grove Conference Center

Academic Buildings

- Downshire House

Student services

- ⑥ Security Service and Student Post
- ⑦ Santander Bank and ATM
- ⑧ Library
- ⑨ Medical Centre
- ⊖ Bus stop

Places of Worship & Prayer Rooms

- ① Southlands Chapel
- ② Southlands Muslim Prayer Room
- ③ Digby Chapel
Sacred Heart Chapel
Thomas Chapel
- ④ Old Court Prayer Room - Sisters Prayer Room
- ⑤ Medical Centre Annex - Brothers Prayer Room

Cafés & Shops

- ☒ The Union Bar
- ☒ Café
- ☒ SHOP on Digby Square
- ☒ The Reef
- ☒ The Digby Den and Diner
- ☒ The Hive Café
- ☒ Froebel Diner

Campus address

Glion Institute of Higher Education
Downshire House
Roehampton Lane
London SW15 4HT
United Kingdom

Your program calendar

Fall 2023 intake

Module 1



START
13 November 2023
END
9 February 2024

*Residential week on
Glion-Montreux campus*

Course starts
Monday, 13 November 2023
Course ends
Saturday, 18 November 2023

TRAVEL RECOMMENDATION
Arrival in Switzerland
Sunday, 12 November 2023
Departure from Switzerland
Sunday, 19 November 2023

Module 2



START
19 February 2024
END
10 May 2024

*Residential week on
ESSEC-Singapore campus*

Course starts
Monday, 19 February 2024
Course ends
Saturday, 24 February 2024

TRAVEL RECOMMENDATION
Arrival in Singapore
Sunday, 18 February 2024
Departure from Singapore
Sunday, 25 February 2024

Module 3



START
20 May 2024
END
9 August 2024

*Residential week on
Glion-London campus*

Course starts
Monday, 20 May 2024
Course ends
Saturday, 25 May 2024

TRAVEL RECOMMENDATION
Arrival in London
Sunday, 19 May 2024
Departure from London
Sunday, 26 May 2024

Module 4



START
19 August 2024
END
8 November 2024

*Residential week on
ESSEC-Paris campus*

Course starts
Monday, 4 November 2024
Course ends
Saturday, 9 November 2024

TRAVEL RECOMMENDATION
Arrival in Paris
Sunday, 3 November 2024
Departure from Paris
Sunday, 10 November 2024



Your schedule in London

<i>Sunday</i> <i>19 May</i>	<i>Monday</i> <i>20 May</i>	<i>Tuesday</i> <i>21 May</i>	<i>Wednesday</i> <i>22 May</i>	<i>Thursday</i> <i>23 May</i>	<i>Friday</i> <i>24 May</i>	<i>Saturday</i> <i>25 May</i>	<i>Sunday</i> <i>26 May</i>
Arrival to London	09:30-10:00 Welcome from the program team & introduction to the residential week	09:00-09:30 Cross sharing experience & key learning outcomes	09:00-17:00 Business field trip	09:00-09:30 Cross sharing experience & key learning outcomes	09:00-09:30 Cross sharing experience & key learning outcomes	09:00-12:00 One-on-one tutorials with Program Director	Departure
	10:00-12:00 Business research project presentation	09:30-12:00 Revenue, Channel & Demand Management		09:30-12:00 Crisis Management Masterclass	09:30-12:00 Masterclass in 'Metaverse: a revolution for the Tourism industry?'		
	12:00-13:00 Lunch	12:00-13:00 Lunch		12:00-13:00 Lunch	12:00-13:00 Lunch	12:00-14:00 Wrap-up session & farewell lunch	
	13:00-17:00 Business research project presentation	13:00-17:00 Revenue, Channel & Demand Management		13:00-17:00 Operational Risk Management	13:30-16:00 Business field trip		
		17:00-21:00 Dinner at Searcys at the Gherkin with a guest speaker					

A confirmed schedule will be given to participants 10 days before arrival.





Program Team

hl.executivemasterprogram@glion.edu

Student Concierge Desk

+44 (0)78 7686 4261
london.studentconcierge@glion.edu

Glion London campus

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